

Cost of Conversion

Installing Natural Gas appliances in your home is an investment that will pay dividends for years and years to come.

Typical costs:

Natural Gas water heater:	\$600
Installation:	\$600*
Service Line:	\$0*
DU Rebate:	\$400
Net Conversion Cost:	\$800
Projected Annual Savings:	
Propane	\$505
Electricity	\$292

Natural Gas furnace:	
Installation:	\$6,000*
Service Line:	\$0**
DU Rebate:	\$200
Net Conversion Cost:	\$5,800
Projected Annual Savings:	
Propane	\$853
Electricity	\$122

**Approximate installation cost. Actual cost may vary.*

DU Rebates

Current DU Gas Customer/Replacing Gas Appliance:

Water Heater (Tank)	\$200 (up to 2)
Water Heater (Tankless)	\$300 (up to 2)

Current/New DU Gas Customer/Converting from Electricity:

Water Heater (Tank)	\$400 (up to 2)*
Water Heater (Tankless)	\$500 (up to 2)*

New or Existing DU Gas Customer/Replacing or Converting:

Furnace	\$250 (up to 2)
Natural Gas Logs	\$50
Standard or Commercial Range	\$100
Clothes Dryer	\$150
Two-mantle/Open Flame Light	\$50

How to Obtain Service

Have a question? We're here to help! Just give us a call at 256-552-1444.

To apply for Natural Gas service with Decatur Utilities, simply call Customer Service at 256-552-1400 Opt 4 OR email csr@decaturutilities.com.

Note: In-person customer service at 1002 Central Parkway SW 35601 is available by appointment only.

- You will need two forms of ID and proof of ownership. CSRs will work with you to obtain this documentation.
- Current Natural Gas Deposit is \$35. This can be waived with acceptable credit rating.
- DU crews will install the Natural Gas service line at no cost (up to 300 feet).
- Hire a certified Natural Gas plumber** to install your internal piping and appliances.
- If you are inside the City of Decatur Police Jurisdiction, the Decatur Building Department will inspect and approve your installation prior to DU turning on your Natural Gas service.

*** List of local certified natural gas plumbers available at www.decaturutilities.com/natural-gas. Additional certified natural gas plumbers may be available in your area.*

Natural Gas

Nothing Else Compares!

Avoid high energy costs
and improve your comfort
by converting today!

Convert your electric water
heater to natural gas and
get an extra \$200!

**Offer extended thru 12/31/26*

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DECATUR UTILITIES
DU

What are the benefits of Natural Gas?

Natural Gas is an economical alternative to electricity and propane gas which can be used for a variety of purposes including heating water, heating your home, drying clothes and cooking!

What is Natural Gas?

Natural gas is a natural energy source that forms deep beneath the earth's surface from fossils. It is a clear, odorless gas that is extracted from underground wells similar to those used to drill for oil.

How does Natural Gas get to my home?

Decatur Utilities purchases natural gas from multiple suppliers throughout the country. By having multiple suppliers, we are able to receive competitive pricing and pass those savings on to you!

We deliver Natural Gas to your home via a network of regulator stations and underground pipes. Your home has a "service line" that ties into the Natural Gas main line in front of your residence.

Outside your home, there is a meter that we use to measure how much Natural Gas you use each month. Past that meter, there are pipes inside your home that deliver Natural Gas to the appliances being fueled.

Low Cost

Natural Gas costs are typically far lower than propane or electricity. That means you could save hundreds of dollars each year when you convert to natural gas.

Convenience

Delivery of Natural Gas is not as susceptible to weather issues, traffic problems or vehicle incidents.

Natural Gas will continue to be available even when electrical service is interrupted by a storm or mechanical failure.

Cooking with Natural Gas provides instant heat and a more consistent temperature.

Clothes dry faster with Natural Gas heat.

Because Natural Gas water heaters recover twice as fast as electric water heaters, you can take longer showers or baths.

Proven Safety

Natural Gas is lighter than air and will quickly disperse into the surrounding atmosphere. Propane is heavier than air and will settle to the ground where it can pose an explosive threat.

DU adds a distinctive "rotten egg" smell to Natural Gas so you can quickly identify a possible leak and evacuate to a safe area.

DU surveys its Natural Gas lines on a regular basis to identify and repair any leaks.

DU has aggressively replaced all cast iron piping on its Natural Gas system with more durable High-Density Polyethylene pipes.

Improved Comfort

Natural Gas water heaters recover twice as fast as electric water heaters. That means more hot water is available sooner.

Natural Gas furnaces can be up to 97% efficient and deliver heat that is up to 25 degrees warmer than electric heat pumps - even in sub-freezing weather!

With Natural Gas furnaces, you will never have to worry about your unit calling on expensive auxiliary "strip heat".

Natural Gas provides an instant heat you can feel, which immediately increases the warmth and comfort of your home.