We have a NEW phone number for making payments by phone

You can now use this number to make your Decatur Utilities payment over the phone:

1-844-965-1351

Simply follow the prompts to make your payment safely and securely using our phone system. There is no fee for making payments over the phone.

Other payment options include:

- Automatic Bank Draft
- Online at www.decaturutilities.com
- •The SmartHub App
- Self-Service Kiosks at Main Office
- Moneygram Locations (Cash only)
- Walmart CVS Walgreens Dollar General (Cash only)
- USPS Mail (Check only)
- In person Lobby or Drive-thru Windows

Details at https://www.decaturutilities.com/billing-payment



Download SmartHub to receive these great benefits!

- 24/365 Access to your DU accounts.
- Receive e-mail notification when new bill is generated.
- Receive outage and other alerts.
- Pay your bill using credit/debit card or check (no fee).
- View current and historical billing and payment history.
- View daily, monthly, annual usage graphs.
- Enroll in paperless billing.
- Pay multiple DU accounts with single payment.
- Report your power outage by text or app.
- · Receive restoration updates.









We connect the River City!